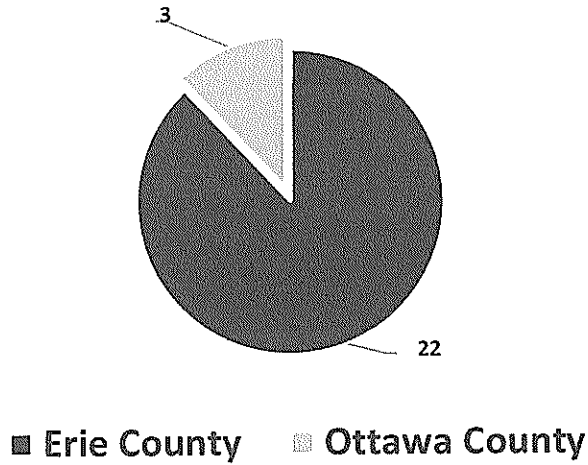
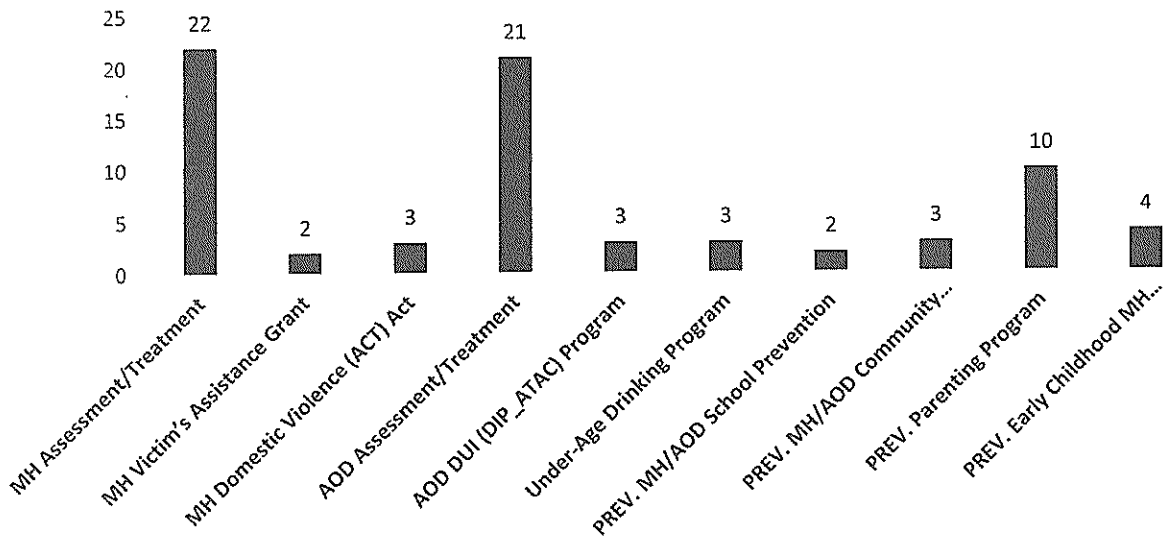


FY22 Stakeholder Surveys

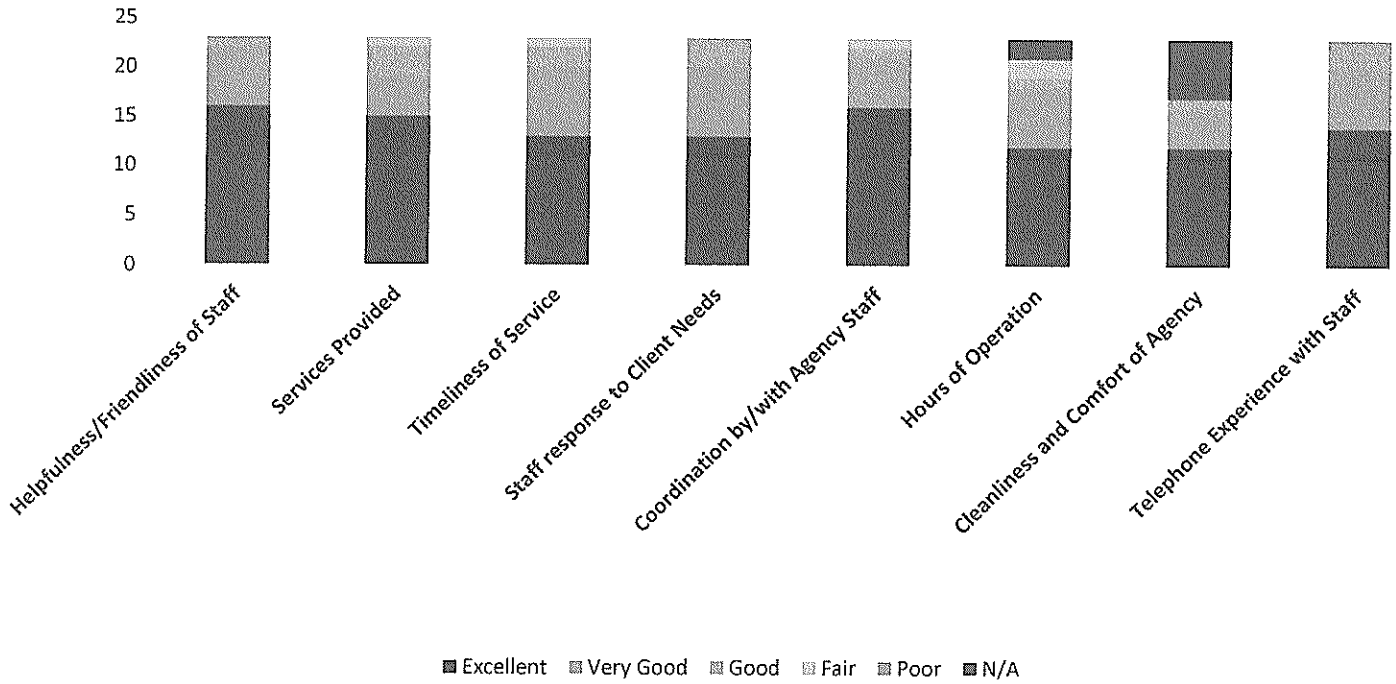
Bayshore Location



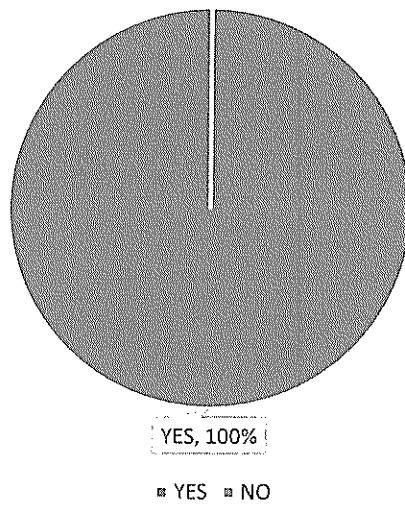
TYPE OF SERVICE THAT WAS REFERRED



FY22 STAKEHOLDER SATISFACTION SURVEY



WOULD YOU RECOMMEND OUR SERVICES TO OTHERS?

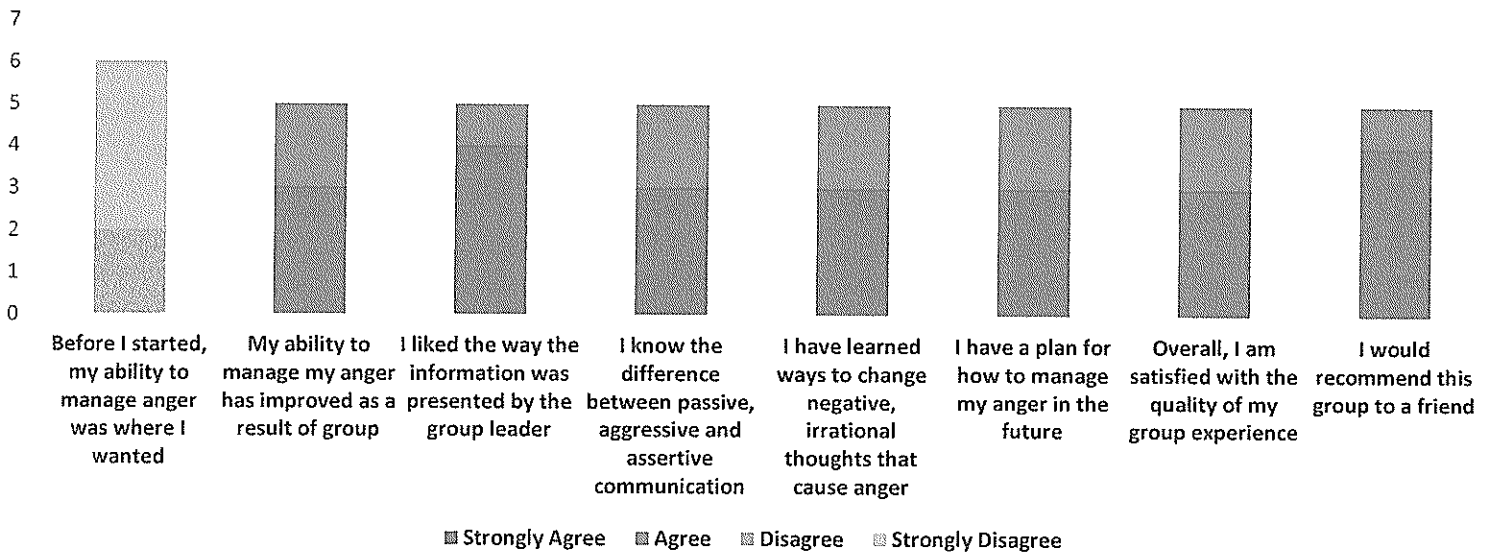


ADDITIONAL COMMENTS:

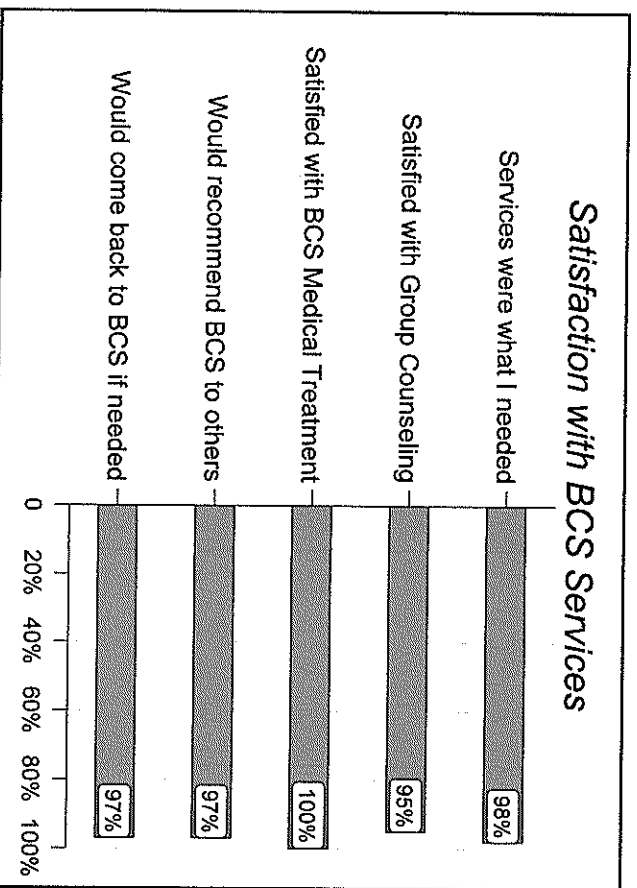
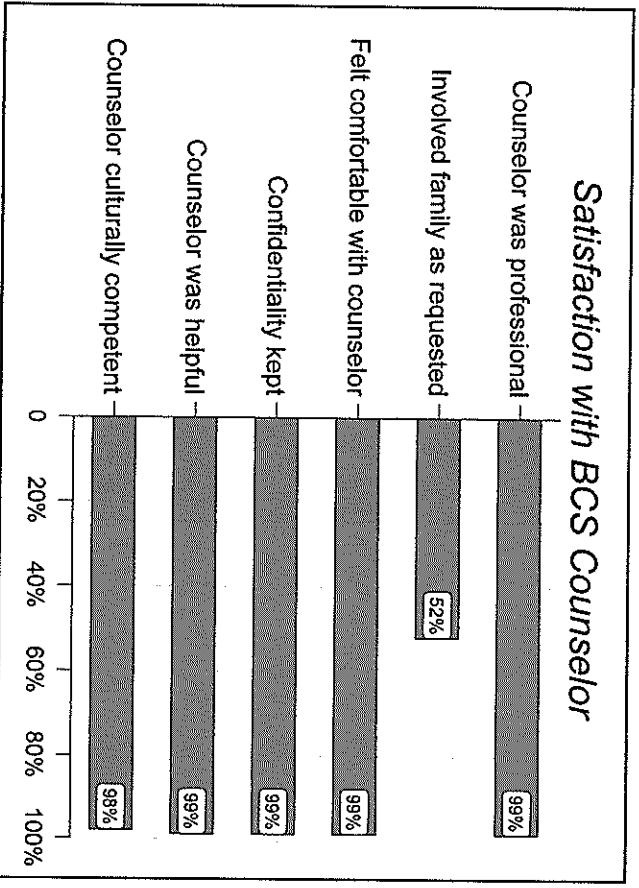
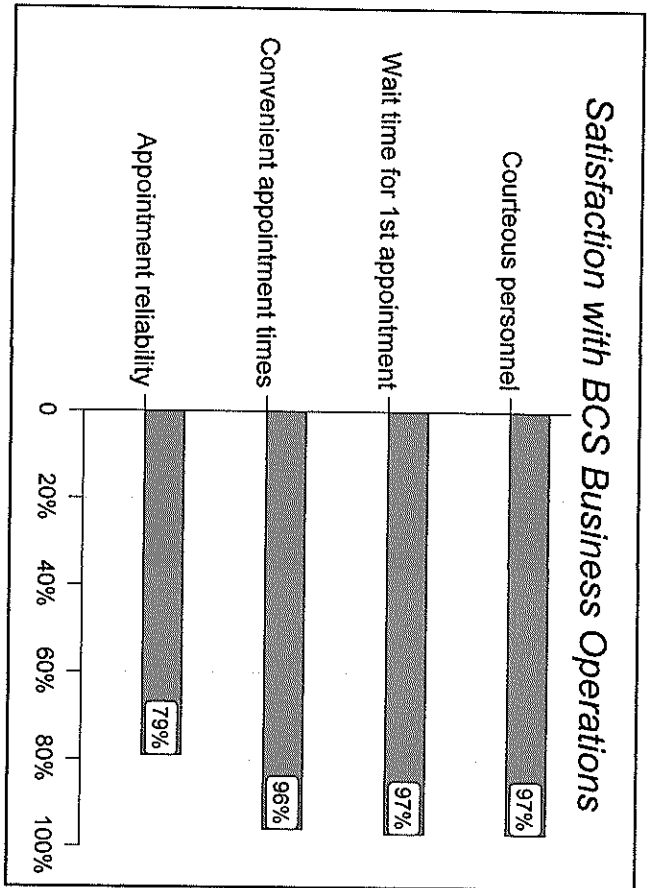
- Friendly staff and always willing to help individuals. They have positive communication with the agency as well.
- Would like to see DIP-ATAC program reinstated.
- Very good to work with.
- Bayshore is a staple resource for mental health treatment in the community and are of the first I recommend when making referrals.
- Staff has always been great to work with and returns calls and emails in a timely manner.
- They really care and keep up communication with this officer.
- Coordinating a treatment plan or residential has exceeded expectations. We are communicating much better in all areas except getting dosage hours. Some clinicians are great- can give me exact numbers. Others claim to not have access.
- Bayshore has been a great community partner of ours for many years and we look forward to many more.

FY22 Anger Management Satisfaction and Outcome Survey

FY22 Anger Management Satisfaction and Outcome Survey



FY2018 Satisfaction with Bayshore Counseling Services (BCS)



All results from FY2018 Consumer, Group & Medication Satisfaction Surveys

3. Percentage of Clients reaching Service Target:

BCS utilizes this Key Performance Indicator as our CARF Effectiveness measure for improving client functioning. BCS has set the expected target goal of 60%. Overall, 69% of BCS clients reached their Service Target (65% of MH clients & 77% of AOD clients). Percentages were very consistent with FY2017 results (ALL= 68%, MH=64%, AOD=78%). Percent reaching Service Target by Age Group follow on pages 5 and 6.

